REDCOM SIGMA® 3.0 NEW FEATURES

Command & Control software from REDCOM

REDCOM Sigma® 3.0 focuses on adding support for REDCOM's new hardware C2 platform, Sigma® XRI-400. The update also includes improvements to the user experience, including an updated UI and expanded API support.

Sigma XRI-400 support

- XRI radio support throughout the system and REST API
- New Radio Port Status app
- Radio net call control: a radio with a DTMF pad can dial any endpoint
- Radio net monitoring: an unlimited number of calls can simultaneously monitor a radio net

New features

- Support for creating patch connections
- New Software Update app
 - Enables software updates from within the app
 - Can set up Sigma to be an update server for other Sigma instances

REST API enhancements

- Software Update
- · Additional Routing and Translation Rules
- Call History
- Registrations

Usability improvements

- Updated look and feel for all apps
- Multiple voicemail greetings per user
- Revamped CSV import/export functionality
- Templates for lines and trunks

Provisioning enhancements

- Set up REDCOM Secure Client and other end instruments with QR codes
- Users can now associate a device with a chat-enabled user account

